

Terms and Conditions

Tina Knows Travel acts only as an agent for airlines, hotels, tour operators, and other suppliers of services and shall not be held responsible for any injury, loss or damage caused by accident or event beyond their control, or by any action or negligence of any persons who are not in their employ. Tina Knows Travel can accept no responsibility for losses or additional expenses due to delay or changes in air, sea or other services due to sickness, weather, strike, war, a pandemic, or other causes. The right is reserved to make adjustments in the itinerary if deemed necessary. Prices are accurate at time of booking and are subject to change until trip is paid in full.

- **Passports:** All international trips require a Passport valid for at least 6 months beyond the date of departure. Any and all additional Visa's or travel documents required are the responsibility of the traveler.

- **Air Travel:** Flight details including departure times are always subject to change by the airlines and are not under the control of Tina Knows Travel. It is the travelers' responsibility to check in for the flight 24 hours in advance and reconfirm all gates and times.

- **Cancellations:** Cancellation, revision and refund policies for changes or unused travel/components vary and are subject to the policies of each supplier. Cancellation penalties can range up to 100% depending on how close to departure the written notification is received. Air, insurance premium and no-shows are always non-refundable.

- **Travel Insurance:** Tina Knows Travel strongly recommends the purchase of Travel Protection that can help minimize the monetary loss incurred due to unforeseen events beyond your control such as: cancellation, missed connections, baggage loss, trip delay, a pandemic, and especially medical emergencies.

- **Pandemics/State of an Emergency:** In the event of health pandemics or states of emergency, the suppliers operating your trip (for whom we act as sales agents) may change, delay, or cancel the services they offer for your trip at their sole discretion and with little or no advance notice. Government officials in the destinations you visit may change entry requirements, health protocols, and other rules for inbound visitors (including health screenings and tests and mandatory quarantines) at their discretion and with little or no advance notice. Also, government officials in the USA may change requirements to return home, health protocols, and other rules (including health screenings and tests and mandatory quarantines) at their discretion and with little or no advance notice. Travel may be open, but that doesn't mean it will be normal. You agree that we as sales agents have no control over any of these decisions and we cannot be held liable for them. Further, you understand that it's your responsibility to comply with the

government's rules in the destinations you're visiting that are in effect during your trip. Tina Knows Travel has no special knowledge of health issues in the destination you are visiting. Please consult government web sites for more health information.

- After a Pandemic/State of an Emergency, travel may be open, but may not be “normal.”

- **Refunds vs. Future Travel Credits:** Tina Knows Travel is bound to the Terms & Conditions set forth by a supplier at the time a reservation is secured. If a supplier only offers a Future Travel Credit when a refund is preferred, Tina Knows Travel is not liable for their actions or the actions of the final use vendor.

- **Chargebacks:** Your signed authorization is a binding agreement for charging your card, and as such you waive any right to a chargeback in the case of trip delays, changes, or cancellations for any cause (excepting fraud), including a force majeure event or pandemic, and you agree to refund policies and procedures as outlined in the terms and conditions of the suppliers operating components of your trip. In the event that you attempt without our authorization to chargeback, reverse, or recollect a trip payment already made, we reserve the right to collect all additional costs, fees, and expenses associated with such chargeback, reversal, or recollection including, without limitation, attorney fees.

- **Force Majeure:** “Force Majeure” means we shall not be deemed to be in breach of any terms and conditions or otherwise be liable to you, and shall not provide any refund due to delay in performance or non-performance of any of our obligations hereunder due to any circumstances beyond our reasonable control (including, but without limitation, to acts of God, explosion, flood, forceful wind, fire, accident, war or threat of war [declared or undeclared], acts of terrorism, sabotage, insurrection, riots, strikes, civil disturbance, sickness, epidemics, pandemics, quarantines, government intervention, weather conditions, defects in machinery and vehicles, delays, or other unforeseeable events). If our agency and/or any of our travel suppliers are affected by force majeure, we shall be entitled to, and may in our sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to your trip.

Supplier defaults: It is possible that a supplier that promised future travel credits may cease operations or declare bankruptcy before rebooked trips take place or those future trip credits can be used. Tina Knows Travel is not liable for any supplier's breach of contract such as failing to honor promised credits or shutting down the company completely. Tina Knows Travel is just the sales agent for suppliers; therefore, we are not liable for their actions or responsible for their financial stability. If a supplier with financial troubles has been reported in the travel trade press it is Tina Knows Travel's responsibility to disclose this

information. If a client chooses to book after being told of the supplier's financial hardships, Tina Knows Travel is not liable for any loss incurred as a result.

By booking your arrangement with us, you are agreeing to be bound by the terms of this agreement and any additional terms and conditions of any supplier that are applicable to your booking arrangements. The lead passenger assumes the responsibility of sharing these terms and conditions with each passenger in their group, including payment of all amounts when due. It is the responsibility of each passenger to read our terms and conditions in its entirety. In addition, we reserve the right to modify these Terms and Conditions. If there is any part of these terms and conditions that you do not agree with, please do not use our travel services.

I agree to the agency's terms and conditions, including the cancellation terms. I authorize Tina Knows Travel to process a charge not to exceed the amount discussed for travel components and services rendered by Tina Knows Travel or one of its 3rd party vendors. By submitting this form, I acknowledge that I have been advised to purchase Travel Insurance to protect my travel investment in the event that non-refundable payments are lost due to unforeseen circumstances as well as agree to the agencies Terms and Conditions listed above:

I agree to the Terms & Conditions listed above

I do not agree to the Terms & Conditions listed above and do not wish to move forward with my booking.

CLIENT'S SIGNATURE: _____

CLIENT'S SIGNATURE: _____

DATE: _____

*If the client chooses to type his/her name on the Signature line, it is considered a signature and the client will be held to the agreement above.

*If minors are accompanying adults, they do not need to sign this document. The signature of the parent ties the minors to the contract.